

Cabinet Member Q&A

Cllr Simon Hall – Cabinet Member
for Finance & Resources

Areas covered

- Previous Scrutiny Recommendations
- Commissioning
- Contract Management
- Workforce
- Digital
- Prevention

Previous Scrutiny Recommendations

- Overwhelmingly implemented
- Work going on where not fully implemented
- Support for EU Nationals being put in place
- Asset investment strategy working as per policy that incorporates your recommendations
- Devolution, including role of members, ongoing and being developed

Commissioning Responsible trade

London Living Wage

- All directly employed staff paid the London Living Wage
- Contract requirement for relevant suppliers



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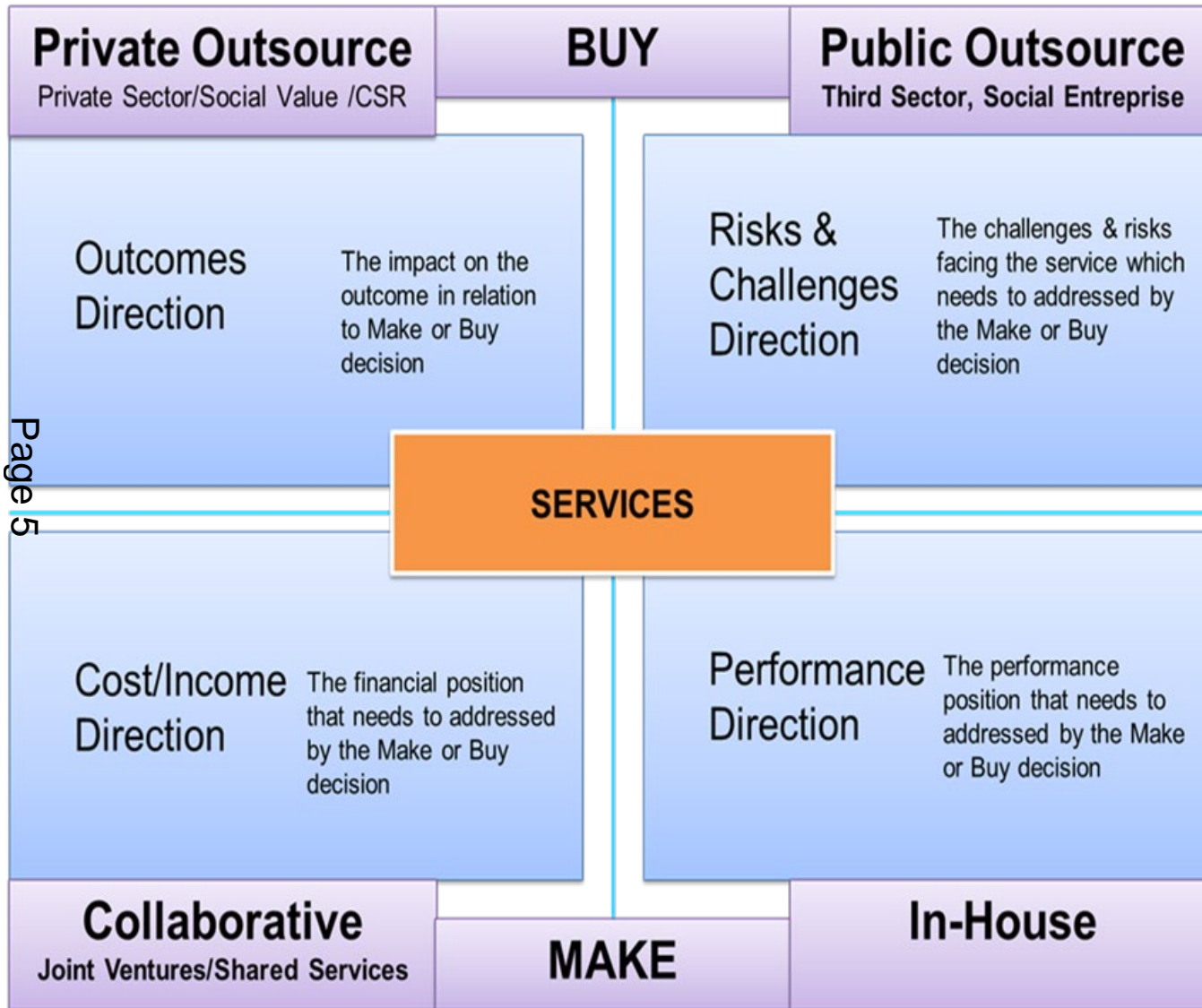
Unison Ethical Care Charter

Unite Construction Charter

Co-Operative Modern Slavery Charter

Support for EU workers engaged on Council business

Commissioning Delivery models



- Good appetite to risk
- Actively shape the market and develop mixed economy of provision
- In-house provision – SEN Transport & libraries
- Wholly / partly owned companies – School improvement, development company, retail model for equipment services
- Integrated commissioning with partners – health & social care, One Alliance
- Joint working with other LA's – South London Children's Commissioning Programme & South London Waste Partnership



Clear Presumption For In-House

In Housing of Services

- Facilities Management (Parts)
- Equipment Service
- SEN Transport
 - Some done, more agreed over next three years
- Libraries
- Enforcement Agents
- Grounds Maintenance
- IT (Parts)

And Much More To Come!

Commissioning Social Value

Requirement on commissioners to **consider** the economic, environmental and social benefits of their approaches to procurement **before the process starts.**

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Delivering added value through contracts

- Get greater bang for our buck
- Leverage resources and skills of suppliers to benefit our communities

Developing the local economy and employment

- Driving local growth by keeping more £ in Croydon
- Ensuring apprenticeships, training and local employment integral

Croydon's Vision for Contract Management

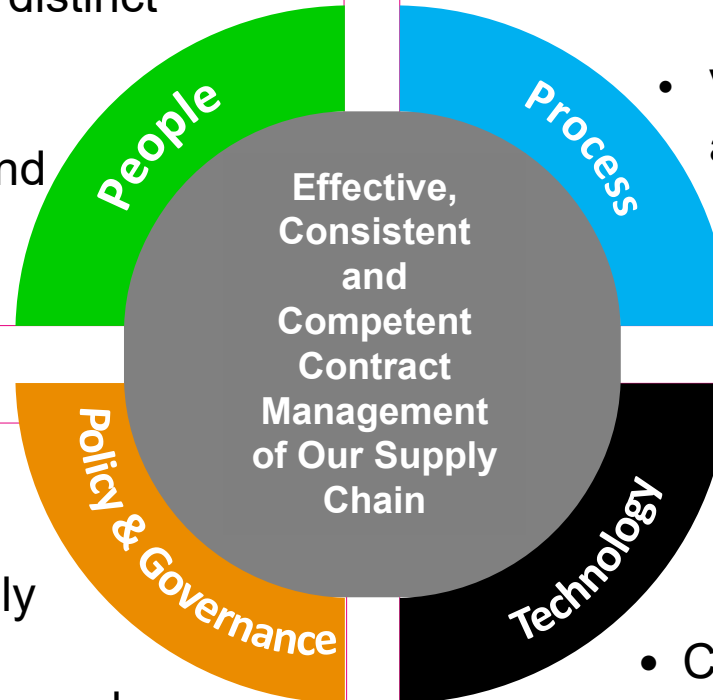
- Clarity of roles and responsibilities between the Contracts Hub and other parts of the organisation, with distinct roles identified

- Training needs assessment and training plan for everyone involved

- Best practice contract management framework in place with a mandate to comply

- Standard templates created & used by all e.g. Contract Management Plan, Risk Register, KPIs

- Clear accountabilities between '*professional contract management function*' and service providing overall ownership



- Collective executive buy in & championing of the approach

- Visibility of performance available across the Council

- One version of the truth visible to all

- Combined financial, performance and contractual data

- Visualisation dashboard linking contracts to outcomes

Workforce

- Culture Board and Network Groups
- Overall Progress
- New Department: Gateway, Strategy & Engagement
- Recent appointments
 - Diversity
 - Growing Our Own
- Equality & Inclusion Oversight
 - Member Led
 - Baseline and then Deep Dive

- New Chief Digital Officer
 - Neil Williams, formerly Gov.uk
- IT Transformation
 - Move away from big Capita contract
 - Overall management and design in-house
 - ‘Shadow IT’ being brought into IT
- Website, apps etc. to be overhauled

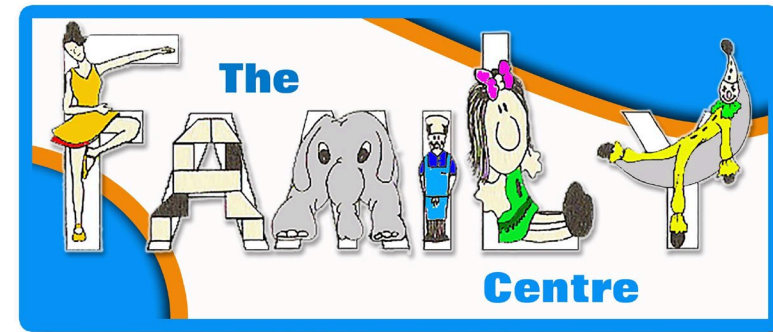
Prevention Different Solutions

- Gateway Link Approach
 - Family Focused
 - Strengths and outcomes based
 - Solution Focused
- Promoting independence
 - Joined up 'front door'
 - Working with Partners, e.g. Health
 - Move away from residential placements
 - Look at underlying cause
 - More early help

Prevention Locality Working Example

Community Connect

- Council At Heart
- Local trusted charity leading role
- 36 organisations working together
 - Housing advice
 - Welfare Benefits advice
 - Job Club
 - Health
 - Crime reduction
 - Affordable Healthy Food
 - Reduced Social Isolation



familycentre fieldway @thefamilycentre

The Family Centre
Community Cafe

"Now Open 4 Days a Week!"

Tea - Coffee - Refreshments

Freshly prepared home-made
Lunches, Snacks & Childrens meals

Prices start from 50 pence.

(Opening Times)

Mon: 12 - 2 pm
Tues: 12 - 2 pm (Birchwood Club) For Residents over 50
Wed: 12 - 2 pm
Thurs: 12 - 2 pm

Coming Soon!
Juice Bar

At: THE FAMILY CENTRE
Fieldway, New Addington
Croydon Surrey CR0 9AZ
Tel: 01689 844 277

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The Family Centre

Community

Fieldway
FOOD STOP
New Addington

Food Club

"YOUR LOCAL FOOD STOP MEMBERSHIP SCHEME!"

Open Wednesdays & Thursdays
10am - 12noon

You can visit the Food Stop once a week
pay your £3.50 on the day and then choose your items
using our colour coded system.

The Family Centre
Fieldway, New Addington
Croydon CR0 9AZ
Tel: 01689 844 277 / Mob: 07498 058 733

Appendix to Presentation

Councillor Simon Hall – Cabinet Member for Finance & Resources Recommendations from Scrutiny 2014 - 2018

Committee	Meeting Date	Recommendation	
Scrutiny & Strategic Overview Committee	9 September 2014	The Budget Process -To recommend to Cabinet that in order to be certain of achieving maximum value for money, more rigour might need to be applied to capital expenditure.	Tight controls on capital expenditure, with clear focus on desired strategic outcomes
		Options for Facilities Management - To recommend that when the 'bundles' of contract lots are finalised before procurement, customer service to the Council and residents is of paramount importance.	Successful implementation of new bundles, with improved service and responsiveness, alongside substantial cost savings
		To ask that, subject to procurement best practice, the procurement documentation be drafted to include social value criteria and encourage employment of local staff and suppliers	Value Croydon implemented. Social value and local employment are clear elements of contract awards
Scrutiny & Overview Committee	3 November 2015	Ensure that Ward Members are informed when s106 agreements have been negotiated in their ward and for what purpose the funds are secured	Ongoing, but more work needed
		Consult the Scrutiny and Overview Committee before a decision about the allocation of the CIL ' <i>Local Meaningful Proportion</i> ' is made, specifically with regard to the suggestion that the original allocation through the 16 places of Croydon be refined to reflect allocation through a smaller number of place regeneration plans	Ongoing discussions. Use of Local Meaningful Proportion for devolution and regeneration
		Provide Members of the Committee with an update of the s106 summary balance sheet and allocation (as in appendix 2 of the report) in 12 months (Autumn 2016).	Completed

Scrutiny & Overview Committee	15 December 2015	Recommend to Cabinet that following the pre-decision scrutiny of the proposed Budget 2016/17 at the Scrutiny and Overview Committee meeting on 15th December 2015, it (Cabinet) protects community groups looking to use parks and open spaces for community events including festivals from charges relating to access to these spaces and the use of facilities (eg. toilets) for events	Policy introduced to allow clear support for community initiatives
		Welcome the offer from the Chief Executive of a Members briefing on the future funding of the council and to ask officers to make the necessary arrangements	Completed
Streets & Environment Sub-Committee	2 February 2016	Asks the Cross-Party Constitutional Working to review the process for Cabinet responses to scrutiny recommendations with a view to speeding up the process and;	Incorporated into current Governance Review
		Provides scrutiny with more detailed information and implementation plans when responding to scrutiny recommendations	Ongoing
		The Member Learning and Development Panel be asked to consider commissioning briefing sessions for Councilors on community participation techniques	Considered by that Panel
Scrutiny & Overview Committee	31 October 2017	That Croydon Council should campaign to protect the rights of all its citizens, including the right of EU citizens to vote and participate in local elections.	Ongoing piece of work. Most recently, the Council has announced the provision of specific assistance for EU staff and EU contractor staff

Scrutiny & Overview Committee	10 July 2018	That there should be a fundamental rethink on the underlying principles of the Financial Strategy.	Overhauled in Medium Term Financial Strategy
		A principle should be established to inform how any income delivered from Brick by Brick is spent.	Will be incorporated as part of Budget and Financial Management
		A principle should be established around how the Council works with its partners, with a focus on local wealth building and on social value as well as economic benefit.	Considerable partnership work under way, be it public sector private sector or voluntary sector. Commissioning, Good Employer Charter, Economic Development, Regeneration Plans all part of this
Scrutiny & Overview Committee	4 September 2018	That the Cabinet improves how the Minority Group is formally briefed prior to decisions being taken on individual investments as part of the Asset Investment Strategy, and ensure the briefing is done early in the process.	Briefing to Minority Lead Member has been Incorporated into policy.
		Any future asset acquisition paper should refer back to the proposed matrices and the judgements the Council has made to recommend approval of the purchase.	Will be included in each report on an acquisition

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